

City of Santa Monica Five-Year Water/Wastewater Rate Study

Rate Adoption Public Hearing
January 28, 2020



City of Santa Monica

Public Hearing Agenda



Santa Monica Water & Wastewater Services



Investing in Our Infrastructure and a Sustainable Community



Water and Wastewater Rate Recommendations

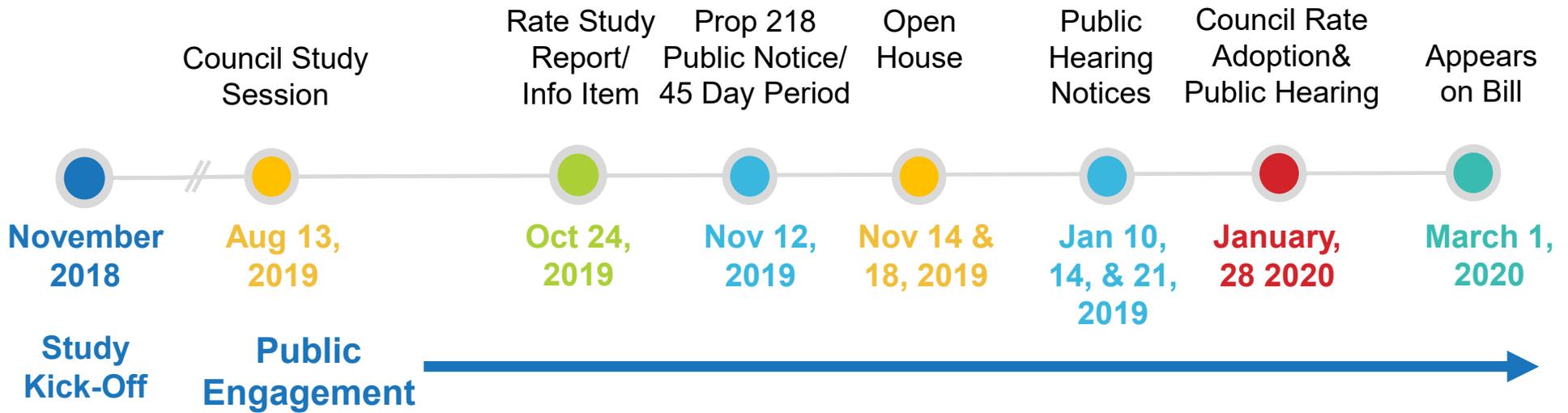


Public Hearing and Council Adoption



City of Santa Monica

Water and Wastewater Rate Study Overview



City of Santa Monica

Summary of Public Engagement

- Proposition 218 Requirements
 - Notice by mail all property/parcel owners and customers
- Community Outreach Activities
 - Notice of Public Hearing, two weeks prior
 - Met with eight neighborhood associations and business groups
 - Three meetings with Task Force on the Environment
 - Council Study Session
 - Two Open House events
 - Various posting and publications (e.g. Seascape, blog article, Facebook, Twitter, etc.)
 - Dedicated webpage, www.santamonica.gov/waterrates



City of Santa Monica

DELIVERING SAFE, HIGH-QUALITY WATER TO SANTA MONICA

We all know water is a critical resource that none of us can live without. What you may not know is that Santa Monica's Public Works Department works around the clock to ensure residents and businesses receive safe, reliable and high-quality water. In order to effectively do this, we must continue to invest in our water and wastewater system.



Santa Monica has set out on a five-year water and wastewater rate study to evaluate cost alternatives, to ensure Santa Monica has a well-maintained water system, keep water bills low over time, and confirm we can achieve our 2023 water self-sufficiency goal established by City Council.

While the Santa Monica community has done an amazing job conserving water and decreasing our reliance on imported water, we need to continue to invest in the City's water system to ensure reliable water delivery, prevent infrastructure failures and achieve water self-sufficiency. This not only diversifies and protects Santa Monica against the risk of service interruptions in the event of an earthquake or other disaster, but it allows us to have more control over the cost of water.

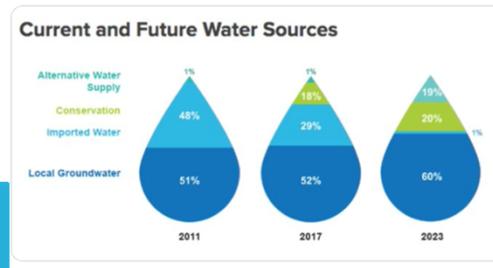
We invite you to learn more about Santa Monica's efforts to achieve water self-sufficiency, as well as the five-year water and wastewater rate study. The water rates project team has tentatively scheduled two open house meetings for November 2019. For details about the date and location, please visit santamonica.gov/waterrates



Come learn about #SantaMonica's proposed water/wastewater rates to ensure a well-maintained water system & help achieve water self-sufficiency by 2023.

- Nov. 14 at 6-8 p.m. @ Main Library
- Nov. 18 at 7:30-9:30 p.m. @ Virginia Ave Park

More info: santamonica.gov/waterrates



Be Prepared, Build Your Disaster Go-Kit

Take action to prepare your family, organization, or community on what we can expect in our next catastrophic disaster, be it earthquake, or another event.

Exchange Your Used Oil Filter for a New One

Come out and exchange your used oil filter for a new one for free this Saturday from 9 a.m. to 3 p.m. at O'Reilly Auto Parts (2018 Lincoln Blvd.).

Come Learn About Your Water System

Attend an open house to learn more about the water and wastewater rate study and what goes into delivering safe, reliable, and high-quality water.



Providing Safe, Sustainable Water Supply to the Community



93,000+ residents
2,700+ commercial
customers



Drinking water and
fire protection



groundwater (local)
surface water (MWD)



Sewer collection and
recycled water

9 million gallons
of high-quality drinking
water daily

14 million
of wastewater
captured and
delivered for treatment

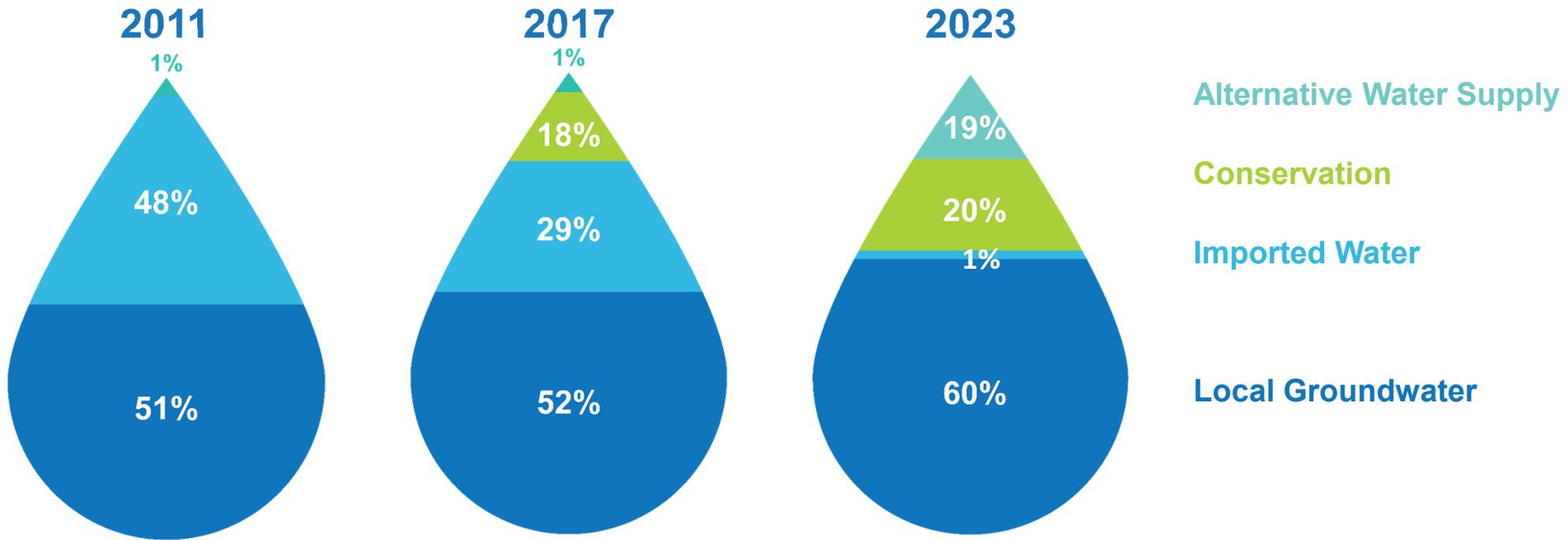
77,000 gallons
per day of recycled
water

**4 water storage
reservoirs**
totaling 40 million gallons



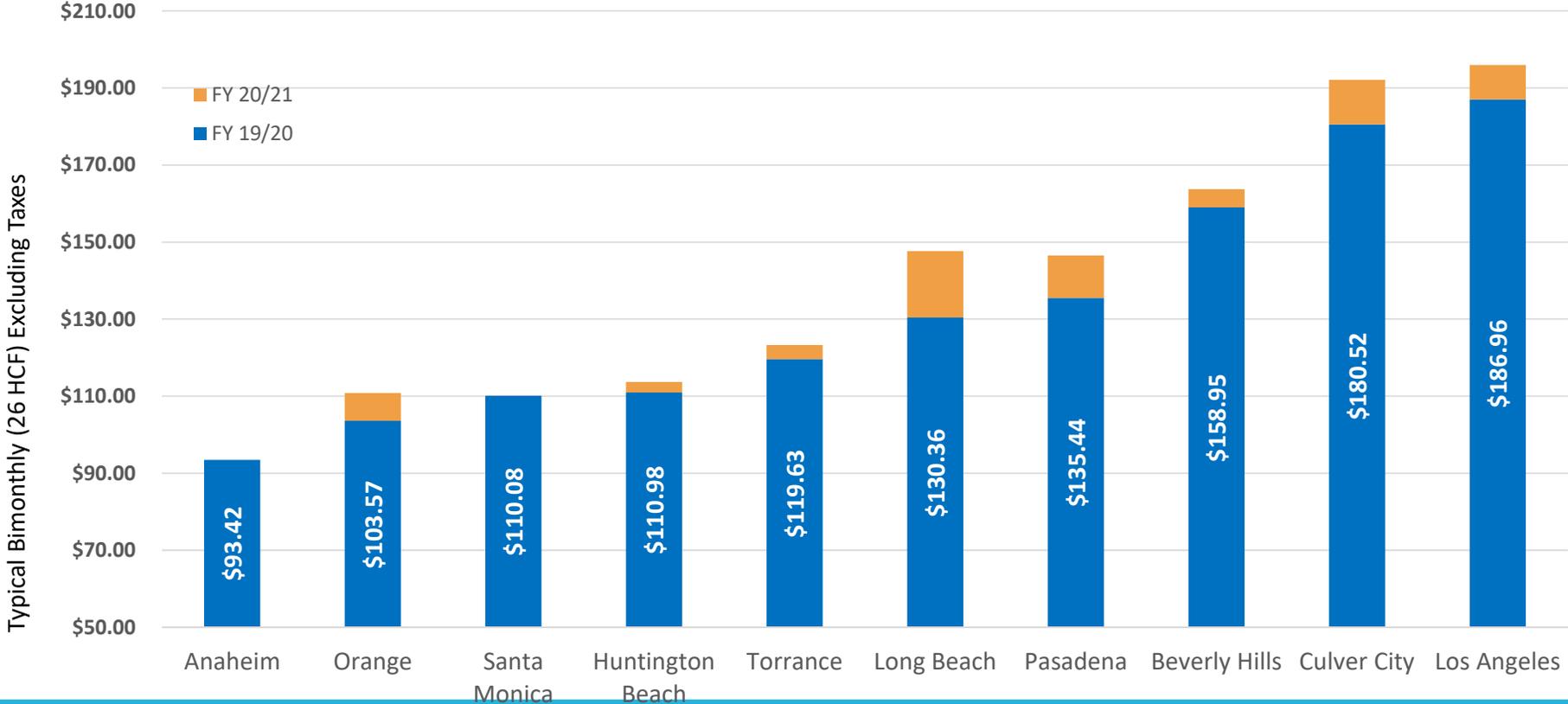
City of Santa Monica

To Help Achieve a Sustainable Community



City of Santa Monica

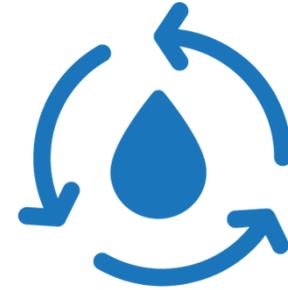
Keeping Our Water Rates Low Over Time



Rate Study 2020 – 2024

This Rate Study aims to support the City's overarching sustainability goals:

- Investing in our water/wastewater infrastructure
- Achieve water self-sufficiency
- Maintain high-quality and reliable water and wastewater services
- Improve environmental sustainability
- Cost of Service Analysis



**Sustainable Water
Master Plan**



**Climate Action &
Adaptation Plan**



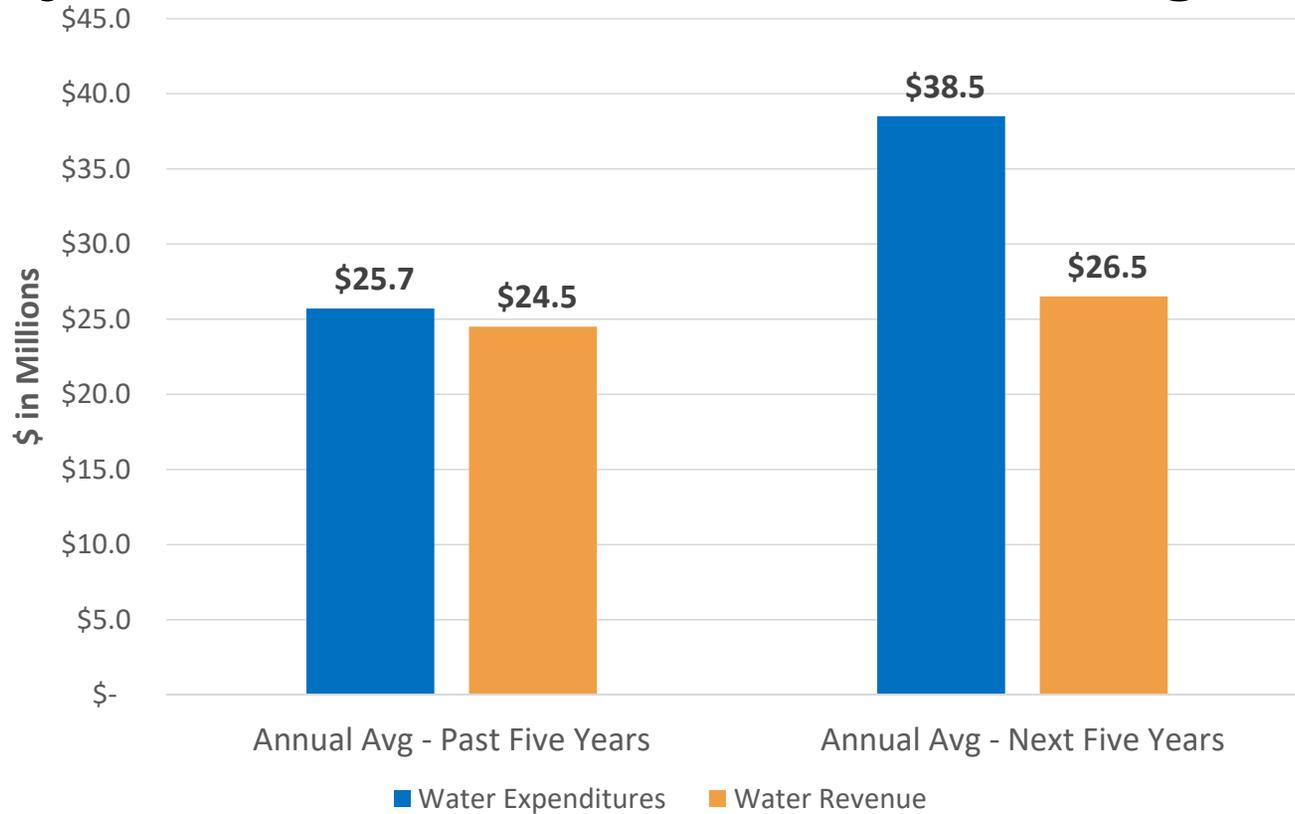
City of Santa Monica

Projected Shortfalls in Water and Wastewater Funds

- Investing in water self-sufficiency
- Increasing operational costs
- Increasing construction costs for CIP projects
- Decreasing revenue to cover fixed costs



Projected Shortfall Without Rate Changes - Water

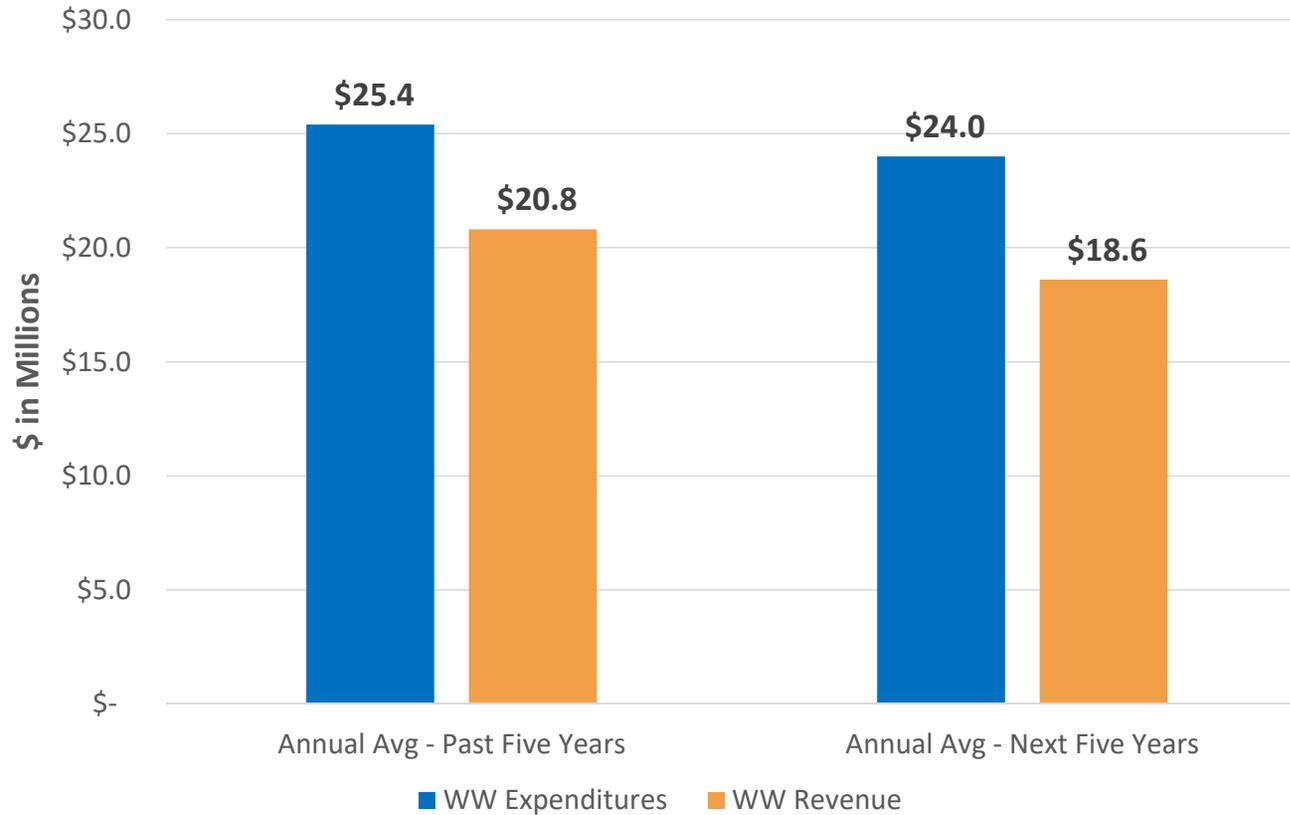


**Projected \$12M
per year
shortfall
without any
changes to the
water rates**



City of Santa Monica

Projected Shortfall Without Rate Changes - Wastewater



Projected \$5.4 M per year shortfall without any changes to the wastewater rates



City of Santa Monica



Study Session Input Received from Council (August 2019)

Item	Council Majority Input
Capital Improvement Program Funding	Fund full capital improvement program over next five years
Rate Structure	15% fixed + 85% commodity
Drought Rate Structure	Developed drought rate structure to be used, when directed by Council, when there's a state-wide mandate to conserve water
Low-Income Assistance Program	Maintain current level of funding and adjust to match new rate tier structure.



Water Enterprise Fund



Water Fund – New Billing Structure

- **15% Fixed Charge + 85% Commodity Charge**
- Fixed Service Charge:
 - Provides revenue stability
 - Calculated based on each customer class 15% share of the water fund revenue for each year
 - Remainder 85% of the water fund revenue is collected through commodity charges (or water used)



Cost of Delivering Safe Water



Over 65% of
Operation
Costs are
Fixed



City of Santa Monica

Water Service Fixed Charge – Single Family Residential

Water Rate Schedule	Bi-Monthly Fixed Water Service Rates				
	FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23	FY 2023/24
Single Family Residential					
3/4 inch	\$11.10	\$13.09	\$14.93	\$17.02	\$19.40
1 inch	\$11.10	\$13.09	\$14.93	\$17.02	\$19.40
1.5 inch	\$15.64	\$18.46	\$21.04	\$23.99	\$27.35
2 inch	\$21.10	\$24.90	\$28.38	\$32.36	\$36.89



Water Service Fixed Charge – All Other Customers

Water Rate Schedule	Bi-Monthly Fixed Water Service Rates				
	FY 2019/20	FY 2020/21	FY 2021/22	FY 2022/23	FY 2023/24
All Other Customers					
3/4 inch	\$13.42	\$15.84	\$18.05	\$20.58	\$23.46
1 inch	\$13.42	\$15.84	\$18.05	\$20.58	\$23.46
1.5 inch	\$20.29	\$23.95	\$27.30	\$31.12	\$35.48
2 inch	\$28.54	\$33.68	\$38.39	\$43.77	\$49.89
3 inch	\$50.53	\$59.62	\$67.97	\$77.49	\$88.33
4 inch	\$75.27	\$88.81	\$101.25	\$115.42	\$131.58
6 inch	\$143.98	\$169.90	\$193.68	\$220.80	\$251.71
8 inch	\$391.36	\$461.81	\$526.46	\$600.16	\$684.18



Comparison of Fixed Service Charge to Our Neighbors

Water Rate Schedule	Fixed Water Service Rates		
	City of Santa Monica FY 2019/20	City of Beverly Hills	Culver City
Single Family Residential			
3/4 inch	\$11.10	\$44.66	\$25.52
1 inch	\$11.10	\$44.66	\$42.53
1.5 inch	\$15.64	\$77.41	\$85.05
2 inch	\$21.10	\$116.72	\$136.08



Water Fund - New Tier Rates and Breakpoints

- **15% Fixed Charge + 85% Commodity Charge**
- **Tier 1** - modeled after State of California target indoor water use
- **Tier 2** - remaining volume of Santa Monica groundwater supply
- **Tier 3** - water is set to include all imported purchased water



Water Service Commodity Charge – Single Family Residential

Tier	Current Water Rate		Proposed Water Rate (Year 1, FY 19/20)	
	Bi-Monthly Tier Breakpoint (HCF)	\$/HCF	Bi-Monthly Tier Breakpoint (HCF)	\$/HCF
Tier 1	0-14	\$3.44	0-11	\$3.78
Tier 2	15-40	\$5.16	12-18	\$4.39
Tier 3	41-148	\$7.74	19+	\$6.25
Tier 4	149+	\$12.10	-	n/a



Water Service Commodity Charge – Multi Family Residential

Tier	Current Water Rate		Proposed Water Rate (Year 1, FY 19/20)	
	Bi-Monthly Tier Breakpoint (HCF per unit)	\$/HCF	Bi-Monthly Tier Breakpoint (HCF per unit)	\$/HCF
Tier 1	0-4	\$3.44	0-8	\$3.78
Tier 2	5-9	\$5.16	9-13	\$4.39
Tier 3	10-20	\$7.74	14+	\$6.25
Tier 4	20+	\$12.10	n/a	n/a



Non-Residential Tier Breakpoints

Meter Size	Current Tier 1 (\$4.48/HCF)	Current Tier 2 (\$11.06/HCF)	Proposed Tier 1 (\$3.78/HCF)	Proposed Tier 2 (\$4.39/HCF)	Proposed Tier 3 (\$6.25/HCF)
3/1"-1"	0-210	211+	0-11	12-18	19+
1 1/2"	0-465	466+	0-22	23-36	37+
2"	0-870	871+	0-35	36-58	59+
3"	0-1,700	1,701+	0-70	71-115	116+
4"	0-2,550	2,550+	0-110	111-180	181+
6"	0-5,280	5,280+	0-220	221-360	360+
8"			0-924	925-1,512	1,513+



Example Water Service Charge – Single Family Residential

Average Bi-Monthly Water Consumption = 26 HCF

New Water Bill Calculation:

11 HCF Tier 1 water at \$3.78 per HCF = \$41.58

7 HCF Tier 2 water at \$4.39 per HCF = \$30.73

8 HCF Tier 3 water at \$6.25 per HCF = \$50.00

Total commodity charge = \$122.31

Fixed service charge (FY19/20) = \$11.10

Total Bi-Monthly = \$133.41

Current Water Bill:

14 HCF at \$3.44/HCF = \$48.16

12 HCF at \$5.16/HCF = \$61.92

= \$110.08

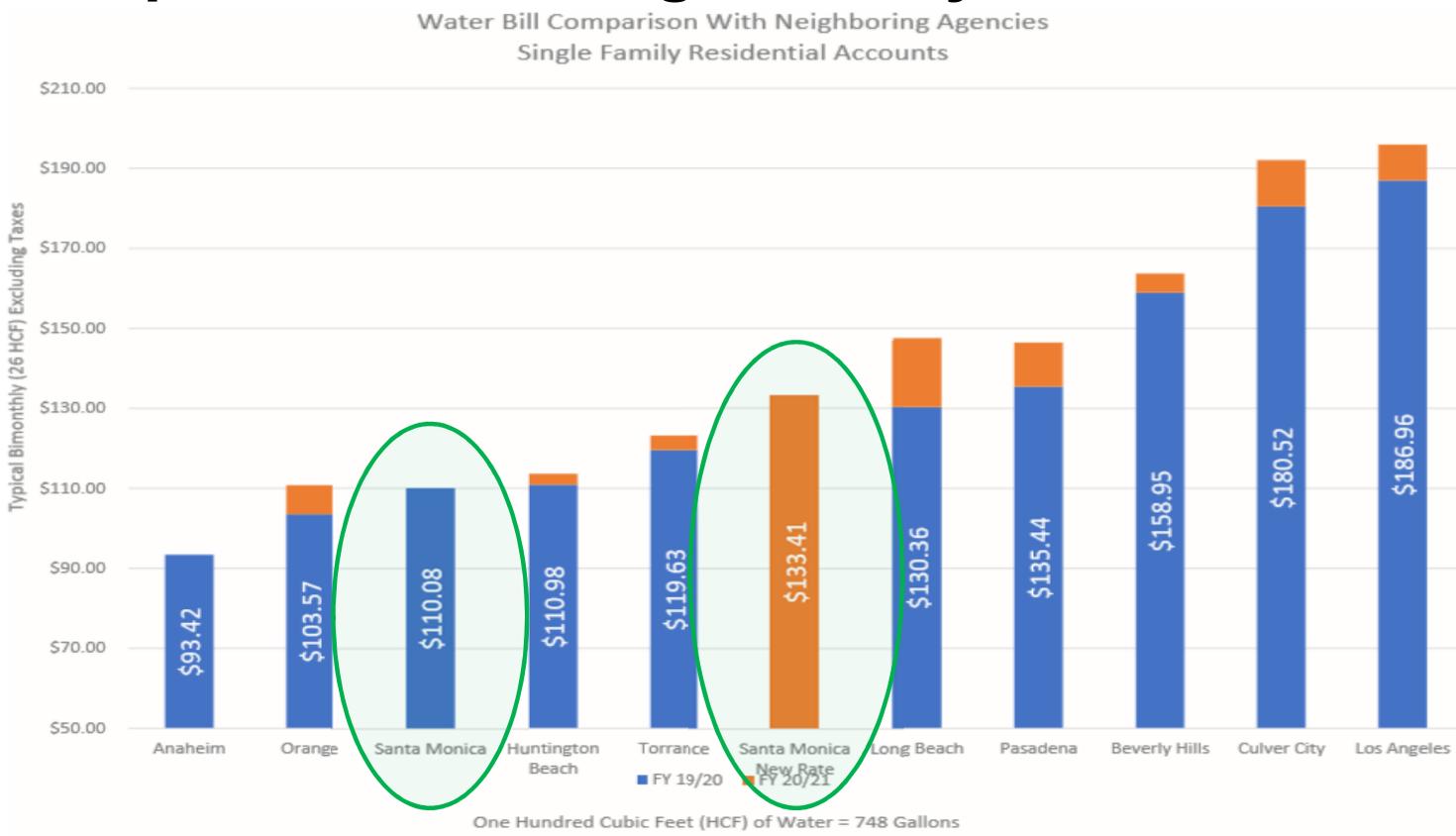
= N/A

= \$110.08



City of Santa Monica

Water Bill Comparisons for Single Family Residential



Wastewater Enterprise Fund



Adjustment to Sewer Discharge Factor

- **What is it?** An estimate of wastewater flow produced by each customer class.
- **Why is it being adjusted?**
 - Analysis of recent water use indicates changes in usage patterns since they were last established.
 - Update to reflect current cost of service.

 WATER CHARGES			
	<u>Rate</u>	<u>Usage</u>	<u>Charges</u>
Tier 1	\$3.44	14	\$48.16
Tier 2	\$5.16	12	\$61.92
Utility Users Tax			\$11.01
Baysaver Fee			\$4.00
TOTAL WATER CHARGES			\$125.09

 SEWER CHARGES		
Flow Charge	\$4.65x.51x26	\$61.66
Utility Users Tax		\$6.17
TOTAL SEWER CHARGES		\$67.83



Wastewater Fixed Service Charge - Residential

BI-MONTHLY FIXED CHARGES					
Property Classification	Proposed Wastewater Rates				
	Mar 1, 2020	Jan 1, 2021	Jan 1, 2022	Jan 1, 2023	Jan 1, 2024
Residential (\$/Dwelling Unit)					
Single Family	\$14.06	\$15.46	\$17.01	\$18.71	\$19.27
MFR: Duplex + Triplex	\$5.66	\$6.23	\$6.85	\$7.53	\$7.76
MFR: Fourplex + Larger	\$4.27	\$4.69	\$5.16	\$5.68	\$5.85
MFR: Individually metered	\$6.87	\$7.55	\$8.31	\$9.14	\$9.41



Wastewater Fixed Service Charge – Non-Residential

BI-MONTHLY FIXED CHARGES					
Property Classification	Proposed Wastewater Rates				
	Mar 1, 2020	Jan 1, 2021	Jan 1, 2022	Jan 1, 2023	Jan 1, 2024
Non-Residential (\$/Account)					
MFR: Mixed Use	\$137.42	\$151.16	\$166.27	\$182.90	\$188.39
Commercial - Low	\$40.17	\$44.18	\$48.60	\$53.46	\$55.06
Commercial - Medium	\$85.39	\$93.93	\$103.33	\$113.66	\$117.07
Commercial - High	\$214.65	\$236.12	\$259.73	\$285.70	\$294.27
Institutional	\$64.76	\$71.23	\$78.36	\$86.19	\$88.78
Church/Schools	\$41.30	\$45.43	\$49.97	\$54.97	\$56.62
Misc. Industrial	\$79.11	\$87.02	\$95.72	\$105.30	\$108.46
Wastewater Only	\$93.76	\$103.14	\$113.45	\$124.80	\$128.54



Wastewater Commodity Service Charge - Residential

BI-MONTHLY COMMODITY CHARGES								
Property Classification	Current WW Rate	Discharge Factor	Proposed Wastewater Rates					
			Mar 1, 2020	Jan 1, 2021	Jan 1, 2022	Jan 1, 2023	Jan 1, 2024	
Residential (\$/HCF)								
Single Family	\$4.65	85%	\$3.40	\$3.73	\$4.11	\$4.52	\$4.65	
MFR: Duplex + Triplex	\$4.65	90%	\$3.40	\$3.73	\$4.11	\$4.52	\$4.65	
MFR: Fourplex + Larger	\$4.65	97%	\$3.40	\$3.73	\$4.11	\$4.52	\$4.65	
MFR: Individ. metered	\$4.65	99%	\$3.40	\$3.73	\$4.11	\$4.52	\$4.65	



Wastewater Commodity Service Charge – Non-Residential

BI-MONTHLY COMMODITY CHARGES								
Property Classification	Current WW Rate	Discharge Factor	Proposed Wastewater Rates					
			Mar 1, 2020	Jan 1, 2021	Jan 1, 2022	Jan 1, 2023	Jan 1, 2024	
Non-Residential (\$/HCF)								
MFR: Mixed Use	\$4.65	95%	\$3.15	\$3.47	\$3.81	\$4.19	\$4.32	
Commercial - Low	\$4.24	93%	\$3.31	\$3.65	\$4.01	\$4.41	\$4.54	
Commercial - Medium	\$5.55	94%	\$3.47	\$3.82	\$4.20	\$4.62	\$4.76	
Commercial - High	\$6.50	95%	\$4.60	\$5.06	\$5.57	\$6.13	\$6.31	
Institutional	\$4.19	82%	\$3.38	\$3.71	\$4.08	\$4.49	\$4.63	
Church/Schools	\$4.19	81%	\$3.25	\$3.58	\$3.94	\$4.33	\$4.46	
Misc. Industrial	\$5.16	88%	\$3.20	\$3.52	\$3.87	\$4.26	\$4.39	
Wastewater Only³		NA	--	--	--	--	--	



How Does This Impact Your Bill?



City of Santa Monica

City of Santa Monica

ACCOUNT INFORMATION

Account Number: 00011111-02
 Name: SINGLE FAMILY
 Service Address: 1234 MAIN STREET
 Bill Type: REGULAR
 Account Type: SINGLE FAMILY

WATER USAGE INFORMATION

Meter	Read Dates		Billing Days	Dwelling Units	Meter Size
	Present	Previous			
0079482444	06/10/2019	04/09/2019	62	1	0.75

Code	Meter Readings		Usage (HCF)	Usage (Gal)	Avg Daily Usage (Gal)
	Present	Previous			
MR	4739	4713	26	19,448	314

Water Allowance (HCF)	Exceedance (HCF)	Next Estimated Allowance (HCF)
161	0	68

YOUR WATER USAGE HISTORY (in HCF)

Utilities Account Statement

ACCOUNT SUMMARY

Previous Balance	\$311.90
Payment(s)	\$-311.90
Balance Forward	\$0.00
Current Charges	\$403.04
TOTAL AMOUNT DUE	\$403.04

BILL DATE: 06/14/2019
 DUE DATE: 07/15/2019

WATER CHARGES

	Rate	Usage	Charges
Tier 1	\$3.44	14	\$48.16
Tier 2	\$5.16	12	\$61.92
Utility Users Tax			\$11.01
Baysaver Fee			\$4.00
TOTAL WATER CHARGES			\$125.09

SEWER CHARGES

Flow Charge	\$4.65x.51x26	\$61.66
Utility Users Tax		\$6.17
TOTAL SEWER CHARGES		\$67.83

RESOURCE RECOVERY & RECYCLING CHARGES

95 Gallon Container	\$105.06	\$210.12
TOTAL REFUSE CHARGES		\$210.12

SPECIAL MESSAGE

THIS BILL REFLECTS A RATE INCREASE FOR WATER CHARGES OF (9%). PLEASE CALL 310-458-8224 FOR MORE INFORMATION.

Your Utility Bill

- Single Family = average increase of \$37 per bimonthly bill each year (Water + Sewer)
- Average Santa Monica single family home uses 314 gallons per day
- 1 HCF = 748 gallons



City of Santa Monica

ACCOUNT INFORMATION

Account Number: 00011111-02
 Name: SINGLE FAMILY
 Service Address: 1234 MAIN STREET
 Bill Type: REGULAR
 Account Type: SINGLE FAMILY

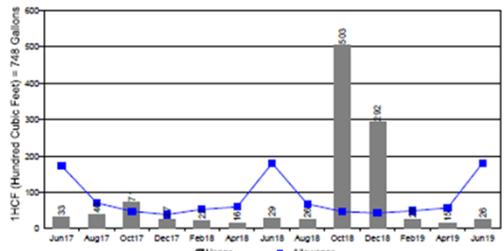
WATER USAGE INFORMATION

Meter	Read Dates		Billing Days	Dwelling Units	Meter Size
	Present	Previous			
0079482444	06/10/2019	04/09/2019	62	1	0.75

Meter Readings			Usage (HCF)	Usage (Gal)	Avg Daily Usage (Gal)
Code	Present	Previous			
MR	4739	4713	26	19,448	314

Water Allowance (HCF)	Exceedance (HCF)	Next Estimated Allowance (HCF)
181	0	68

YOUR WATER USAGE HISTORY (in HCF)



Utilities Account Statement

ACCOUNT SUMMARY

Previous Balance	\$311.90
Payment(s)	\$-311.90
Balance Forward	\$0.00
Current Charges	\$403.04
TOTAL AMOUNT DUE	\$403.04
BILL DATE	06/14/2019
DUE DATE	07/15/2019

WATER CHARGES

	Rate	Usage	Charges
Tier 1	\$3.44	14	\$48.16
Tier 2	\$5.16	12	\$61.92
Utility Users Tax			\$11.01
Baysaver Fee			\$4.00
TOTAL WATER CHARGES			\$125.09

SEWER CHARGES

Flow Charge	\$4.65x.51x26	\$61.66
Utility Users Tax		\$6.17
TOTAL SEWER CHARGES		\$67.83

RESOURCE RECOVERY & RECYCLING CHARGES

95 Gallon Container	\$105.06	\$210.12
TOTAL REFUSE CHARGES		\$210.12

SPECIAL MESSAGE

THIS BILL REFLECTS A RATE INCREASE FOR WATER CHARGES OF (9%). PLEASE CALL 310-458-8224 FOR MORE INFORMATION.

Your Utility Bill

- Multi-family buildings = average increase of \$47 per bimonthly bill each year (Water + Sewer)
- Key Facts
 - Increase of \$3 per unit per month
 - 1 HCF = 748 gallons
 - A multi-family unit uses 8 HCF per bill or 100 gallons per day



City of Santa Monica



City of Santa Monica

ACCOUNT INFORMATION

Account Number
Name
Service Address
Bill Type
Account Type

MULTI FAMILY
1234 MAIN STREET
REGULAR
MULTI UNIT DWELLING

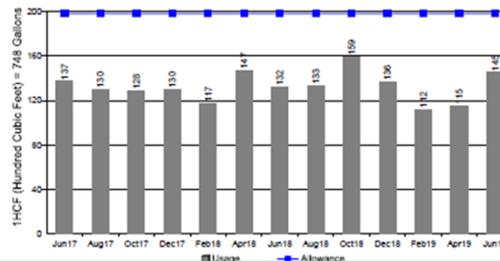
WATER USAGE INFORMATION

Meter	Read Dates		Billing Days	Dwelling Units	Meter Size
	Present	Previous			
0018551115	06/10/2019	04/09/2019	62	18	2.00

Code	Meter Readings		Usage (HCF)	Usage (Gal)	Avg Daily Usage (Gal)
	Present	Previous			
MR	00618	00473	145	108,460	1,749

Water Allowance (HCF)	Exceedance (HCF)	Next Estimated Allowance (HCF)
198	0	198

YOUR WATER USAGE HISTORY (in HCF)



Utilities Account Statement

ACCOUNT SUMMARY

Previous Balance	\$1,927.90
Late Fee(s)	\$192.80
Payment(s)	-\$1,927.90
Balance Forward	\$192.80
Current Charges	\$2,243.96

TOTAL AMOUNT DUE	\$2,436.76
BILL DATE	06/14/2019
DUE DATE	07/15/2019

WATER CHARGES

	Rate	Usage	Charges
Tier 1	\$3.44	72	\$247.68
Tier 2	\$5.16	73	\$376.68
Utility Users Tax			\$62.44
Baysaver Fee			\$5.20
TOTAL WATER CHARGES			\$692.00

SEWER CHARGES

Flow Charge	\$4.65x.95x145	\$640.54
Utility Users Tax		\$64.05
TOTAL SEWER CHARGES		\$704.59

RESOURCE RECOVERY & RECYCLING CHARGES

2YD Bin 3x/week	\$533.75	1.0	\$533.75
Bin Roll Out 3x/week	\$145.14	1.0	\$145.14
Livable Per Unit Charge	\$9.36	18.0	\$168.48
TOTAL REFUSE CHARGES			\$847.37

SPECIAL MESSAGE

THIS BILL REFLECTS A RATE INCREASE FOR WATER CHARGES OF (9%). PLEASE CALL 310-458-8224 FOR MORE INFORMATION.

Your Utility Bill

- Commercial customers = average increase of \$86 per bimonthly bill each year (Water + Sewer)
- Key Facts
 - 1 HCF = 748 gallons
 - Average commercial uses 73 HCF or 910 gallons per day
 - Large commercial uses 135 HCF per bill or 1,700 gallons per day



City of Santa Monica



City of Santa Monica

ACCOUNT INFORMATION

Account Number
 Name COMMERCIAL
 Service Address 1234 MAIN STREET
 Bill Type REGULAR
 Account Type COMMERCIAL

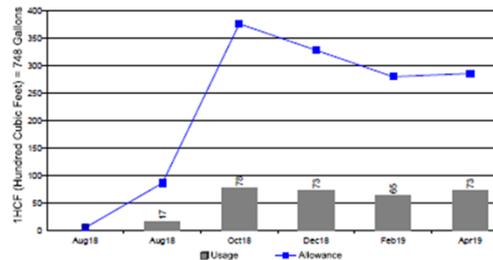
WATER USAGE INFORMATION

Meter	Read Dates		Billing Days	Dwelling Units	Meter Size
	Present	Previous			
0008032696	04/04/2019	02/04/2019	59	1	3.00
0008032696	04/04/2019	02/04/2019	59	1	3.00

Code	Meter Readings		Usage (HCF)	Usage (Gal)	Avg Daily Usage (Gal)
	Present	Previous			
MR	02171	02138	33	24,684	418
MR	3444	3404	40	29,920	507

Water Allowance (HCF)	Exceedance (HCF)	Next Estimated Allowance (HCF)
286	0	6

YOUR WATER USAGE HISTORY (in HCF)



Utilities Account Statement

ACCOUNT SUMMARY

Previous Balance	\$1,001.22
Payment(s)	\$-1,001.22
Balance Forward	\$0.00
Current Charges	\$1,105.97

TOTAL AMOUNT DUE	\$1,105.97
BILL DATE	04/10/2019
DUE DATE	05/06/2019

WATER CHARGES

	Rate	Usage	Charges
Tier 1	\$4.88	73	\$356.24
Utility Users Tax			\$35.62
TOTAL WATER CHARGES			\$391.86

SEWER CHARGES

Flow Charge	\$4.24x.89x73	\$275.47
Utility Users Tax		\$27.55
TOTAL SEWER CHARGES		\$303.02

RESOURCE RECOVERY & RECYCLING CHARGES

3 Inch Water Meter	\$411.09	1.0	\$411.09
TOTAL REFUSE CHARGES			\$411.09

SPECIAL MESSAGE

THIS BILL REFLECTS A RATE INCREASE FOR WATER CHARGES OF (9%). PLEASE CALL 310-458-8224 FOR MORE INFORMATION.

Average Increase per Bi-Monthly Bill



- Single family homes = \$37 per bimonthly bill each year over five years



- Multi-family buildings = \$47 per bimonthly bill each year over five years



- Commercial = \$86 per bimonthly bill each year over five years



Low Income Assistance Program

- Qualified under Southern California Gas or Southern California Edison low-income assistance program

<https://www.sce.com/residential/assistance/care-fera>

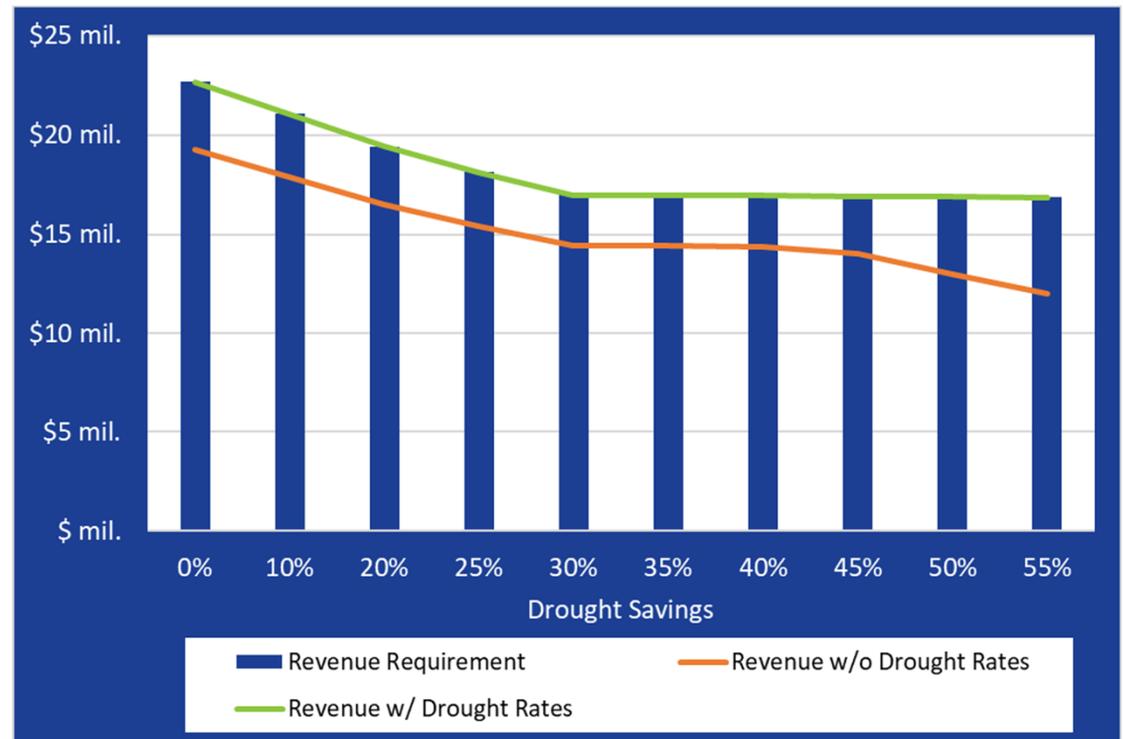
- Supported by the City's General Fund
- Maintain existing program funding



Drought Rates

- *Volumetric Surcharges that can be added at various mandated drought stages to help increase revenue stability*
- *Drought rate structure developed for 10-60% mandated cutbacks*

Example of how Drought Rates Work:



Where Santa Monica will be in 2024

- Water self-sufficient
- Protected from increasing costs of imported water
- On track to meet our carbon reduction goal
- Continue to enhance the local environment
- Refilling local groundwater effectively



Recommended Actions – Water Fund

- Open Public Hearing
- Receive public comment and all protest pursuant to Proposition 218 requirement
- Close the public comment portion of the Public Hearing and direct City Clerk to tabulate number of protest received
- Report of Protests and Adopt the Water Rate Resolution at the Feb 11, 2020 Council Meeting if protest threshold is not met



Recommended Actions – Wastewater Fund

- Open Public Hearing
- Receive public comment and all protest pursuant to Proposition 218 requirement
- Close the public comment portion of the Public Hearing and direct City Clerk to tabulate number of protest received
- Report of Protests and Adopt the Water Rate Resolution at the Feb 11, 2020 Council Meeting if protest threshold is not met





THANK YOU